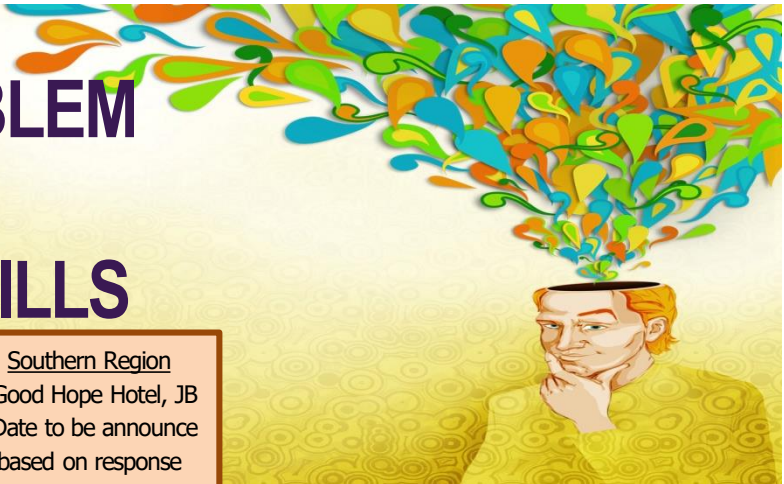




# MALAYSIAN INSTITUTE OF HUMAN RESOURCE MANAGEMENT

MIHRM is a member of the World Federation of People Management & Malaysia's HR Professional Body

## CREATIVITY, PROBLEM SOLVING & LEADERSHIP SKILLS



<u>Klang Valley</u> •Armada Hotel, PJ •Date to be announce based on response	<u>Nothern Region</u> •KISMEC, Kulim •Date to be announce based on response	<u>Southern Region</u> •Good Hope Hotel, JB •Date to be announce based on response
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### OBJECTIVE

To provide participants with an understanding of the concept, the process and functions of people management

To discover the necessary management skills in relation to critical thinking and problem solving skills

To ensure that participants are able to create a conducive working environment using critical thinking skills and leadership skills

### OUTLINE

Understanding critical thinking skills

The basics of staff management

Fundamentals of problem solving skills

Building of relationships in the workplace

Leadership and insightful problem solving tools and processes available including EQ, 360 leader principles and unconventional approaches.

### METHODOLOGY

Combination of lectures, personal reflection exercises, case studies, videos and group work

*Most managers are trained technically but not in "soft skills" of critical thinking, problem solving and leadership skills..*

*This program would be imperative for the managers in improving these key competencies.*

### FOR WHOM

Managers / Head of Department / Executives / Senior Executives

### COURSE FEE

RM 1100 + 6 % GST(members)

RM 1200 +6% GST (others)

### FACILITATOR

An experienced HR Consultant / Practitioner with various industries background.

### CANCELLATIONS & TRANSFER

If you are unable to attend, a substitute delegate is welcome to attend in your place at no additional charge. A full refund, less 10% administrative charges, will be given if cancellation is received in writing at least 7 days prior to the program. No refund can be made for cancellation received less than 7 days prior to the program.

Please register me for .

### REGISTRATION FORM



MIHRM is a class A training provider (serial number: 3215)

Date of Training:

Membership No.

Name

Company

Designation

Address

Email Address

Tel No. (office)

(fax)

(mobile) Contact Person

Enclosed cheque No./bank draft \_for RM \_\_being payment for\_ participant(s).  
(Payment made payable to "Malaysian Institute of Human Resource Management" CIMB a/c : 800 23 24 212)



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