



# MALAYSIAN INSTITUTE OF HUMAN RESOURCE MANAGEMENT

MIHRM is a member of the World Federation of People Management & Malaysia's HR Professional Body

## HR Metrics AND DASHBOARDS

Develops the learner's understanding of the important contribution that accurate data, whether stored manually or electronically, can make to the human resources (HR). The unit is intended to span the remit of data management for all areas including but not limited to HR planning, recruitment and selection, performance and reward management, absence management, disciplinary and grievance procedures and electronic record management for HR.

### OUTLINE

#### Human Resource Metrics:

Measurements used to determine the value and effectiveness of HR strategies. Typically includes such items as cost per hire, turnover rates/costs, training and human capital ROI, labor /productivity rates and costs, benefit costs per employee, etc.

#### HR Dashboard:

A HR dashboard is simply a collection of charts, reports and other metrics displayed in an organized matter and presented to business users. A HR dashboard is typically hosted in a business intelligence system and is part of a performance management initiative designed to use dashboards to measure company performance vs. strategic goals.

In this case the HR dashboards might measure key performance indicators (KPIs) related to employee information. A HR dashboard might measure employee off-time as a percent of total available, or other key metrics vital to an HR organization.



Date:  
Time: 9.00am – 5.00pm  
Venue: Armada Hotel, PJ

### FOR WHOM

This course is designed for HR professionals in managerial and executive ranks.

### COURSE FEE

RM600 per person + 6 % GST (MIHRM Member )

RM700 per person + 6 % GST (Others )

### FACILITATOR

An experienced HR Consultant / Practitioner with various industries background.

### CANCELLATIONS & TRANSFER

If you are unable to attend, a substitute delegate is welcome to attend in your place at no additional charge. A full refund, less 10% administrative charges, will be given if cancellation is received in writing at least 7 days prior to the program. No refund can be made for cancellation received less than 7 days prior to the program.

## REGISTRATION FORM



MIHRM is a class A training provider (serial number: 3215)

Please register me for .

Date of Training:

Membership No.

Name

Company

Designation

Address

Email Address

Tel No. (office)

(fax)

(mobile) Contact

Person

Enclosed cheque No./bank draft \_for RM \_\_\_being payment for\_ participant(s).  
(Payment made payable to "Malaysian Institute Of Human Resource Management")



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